

TERMS OF BUSINESS

Prices

All prices are subject to the addition of VAT. We reserve the right to alter prices without prior notice. Prices do not include delivery unless specifically stated.

Quotations

Unless stated otherwise in writing, quotations remain valid for 30 days. All goods are offered subject to remaining available at time of order.

Orders

a) Payment shall be made at the time of order unless an approved credit account has been opened, in which case payment shall be made by 20th of month following invoice. Interest at 3% per month will be charged on overdue accounts. No reductions for any claims or set-off (equitable or otherwise) shall be made.

b) Customers wishing to open a credit account should contact the office for an application form. Applications are normally processed within a few days.

c) Cancellation of Orders. If a buyer cancels all or part of an order not yet executed, we reserve the right to recover liquidated damages from the buyer. For orders cancelled between 1st October and 31st December this will be 33% of the invoice value. For orders cancelled during January or February the damages will be 50% of the invoice value. For orders cancelled between 28th February and 30th September the full invoice value will be payable. Orders not accepted within 90 days of order, or by an agreed delivery date will be deemed to have been cancelled and liquidated damages shall be payable at the above rates.

d) A small order charge will apply to orders of under £25 value before VAT for credit account customers to cover the cost of administration. This will not apply if payment is made at the time of delivery

General

a) The Company offers the information within its catalogues, and elsewhere, for general guidance only and accepts no liability for such information.

b) In no circumstances shall the Company be liable for loss, whether direct or indirect, of profits, business, or anticipated savings or for any indirect or consequential loss whatsoever; nor shall the Company be liable for any loss caused by circumstances beyond its control, including the wrongful act or omission of an independent contractor or to any third party.

c) In the event of there being any cause for complaint the company must be notified in writing within 7 days of receipt of the goods.

d) Delivery or performance times quoted are intended only as a guide and the Company does not accept liability for delays however caused.

e) The risk in the goods passes to the buyer upon delivery but equitable and beneficial ownership shall remain with the Company until full payment has been received (each other being considered as a whole) or until prior resale, in which case the Company's beneficial entitlement shall attach to the proceeds of resale or to the claim for such proceeds.

f) The placing of an order indicates acceptance of these terms, which shall not be varied by any terms, conditions, correspondence or documents issued by, or emanating from the customer unless specifically agreed in writing.