

Terms of Business – Additional Terms for Planting Service

The following terms apply to our Planting Service, in addition to our General Terms of Business

1. The position of underground cables, pipes or other services must be drawn to our attention otherwise the company cannot be held responsible for damage and reserves the right to charge the customer for repairs to equipment
2. Hourly Rate. Where the company undertakes work on the basis of an hourly rate, the charge will include travelling time from our nursery, time spent on site and travelling time returning to our nursery subject to a minimum charge of 2.5 hours
3. Fixed Price. Where we offer, without having visited the site, to undertake work on a fixed price based on stated assumptions, the customer should advise us prior to commencement if any of those assumptions are incorrect. If we are not so advised and one or more of the assumptions are incorrect, we reserve the right to charge the customer for any resulting extra work
4. Payment of any balance shall become due on completion of the work