



# ENGLISH WOODLANDS

SPECIMEN TREES • HEDGING • ACCESSORIES

## Method of Operation

Thank you for visiting our nursery. You are very welcome to look around - **please keep at least 2m from anyone else on the nursery and keep any children under control.**

- We can offer sales advice in our office.
- When entering the sales office, please stand in the yellow box and from there you will be allocated a sales advisor.
- Face coverings must be worn unless you are exempt from wearing them.
- Numbers are limited to 2 customers per sales advisor in the sales office. When we reach the maximum numbers of customers in the sales office (4), we will operate a 1 in 1 out policy.
- In busy periods, we are limiting our advice to 15 minutes.
- If you wish to take plants away our staff are not able to help with loading stock so please ensure you are able to fit them in your car and to lift them in yourselves.
- We can offer advice over the phone or via email.

**We do offer a chargeable advice service where one of our experts can visit you in your garden. Please ask for further details.**

**Orders for collection** can be collected by prior arrangement, from the following working day after placing your order, subject to stock availability.

**Orders for delivery** can normally be delivered in 7 to 10 days, subject to stock availability.

**Opening Hours:** Monday to Friday 8.00 to 5.00pm and Saturdays 8.00 to 4.00pm. We are closed on Sundays and Bank Holidays.

Thank you for your cooperation and understanding.

(The method of operation is under permanent review and we are keeping up to date with the governments guidelines so these may change at short notice)

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